GURUSETU

VIDEO SUMMARY

# Monsoon Semester 08: The Hardest Five Minutes

Resource person: GuruSetu | An animated series for teachers in Indian higher education
Monsoon Semester 08: The Hardest Five Minutes | Monsoon Semester | psychological-literacy

The same rule is enforced twice. The first time it's public, with threats, and Rohan is sent out alone. The second time it's private and factual, the process is explained, and Rohan's mentor is on her way. After that come a result emailed at midnight and a two-word review, and a lesson: how hard news is delivered matters.

No. State the concern and follow the fair process while preserving dignity and access to support. Privacy reduces humiliation and makes room for questions about the process and the next steps. Explain the facts, applicable procedure, available review route and support the student can access.

Students should have a realistic opportunity to contact support and seek clarification when difficult news arrives. Decide where and when to meet, who needs to be present, how to explain the process and what support follows.

In practice: Plan how you'll deliver your next piece of bad news: where, when, who else is there, and what support follows. Avoid releasing results late at night.