



KEY HIGHLIGHTS

Governance Models

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Governance Models | Governance and Leadership | policy

- 01 Management handles plans and execution. Leadership sets direction and keeps dialogue open. Universities need both.
- 02 Apply rules consistently, then use judgement about how they work in a particular setting.
- 03 Listen to disagreement and explain decisions, especially when several groups are affected.
- 04 Connect national policy with the institution's mission and the needs of its community.
- 05 Consultation shows what may block a plan and who can help carry it through.
- 06 Fix the issue before looking for somebody to blame.
- 07 Integrity, accountability and the ability to adjust make governance credible.